

With the following guidelines we would like to make your start as simple as possible. We show you which steps are required for your transactions via the Internet using your chip card as security medium.

If you have further questions or require additional information please contact our Internet-team using the contact formular.

You will get through to us on Monday until Sunday between 8:00 a.m. and 10:00 p.m.



Installation Treiber

Installation advices for chip card reader.....3 – 4

Chipkarte personalisieren

Advices for personalizing your chip card.....5 - 7

First install the driver software. You will find some advices on the packing of your card reader or in the accompanying letter.

After installing the drivers shut down your computer and plup in your chip card reader. After restarting your computer the chip card reader will be detected and installed automatically. Inserd your chip card into the card reader.

Step 1:

Open www.sparkasse-bremen.de in a new browser window.

Please click in the login area on the tab „Hilfe“.



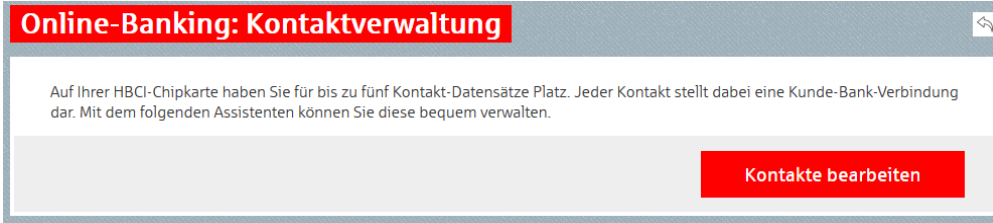
Choose in the Help Center the category „HBCI“.

In the next step click on „Kontaktverwaltung“.



Step 2:

Click on „Kontakte bearbeiten.“



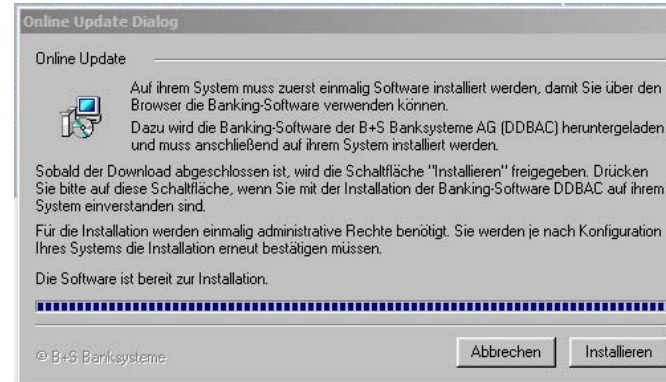
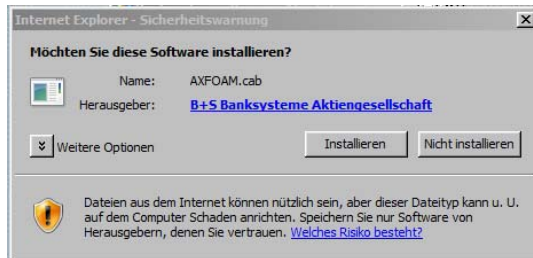
On every access to your chip card a window with the notice „Ansteuerung HBCI-Kartenleser.“ will be displayed

Attention:

Please do not close this window !

After logging out from the website this window will close automatically.

When using the Microsoft Internet-Explorer click „Install“ with your left mouse button.



Step 3:

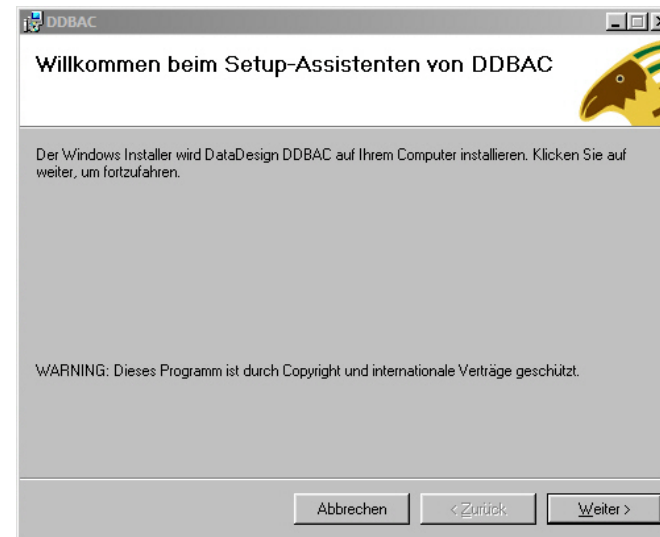
An additional software for online banking needs to be installed to your computer. The software is loaded and the progress is displayed.

In the next step click the „Install“ button.

Hinweis: Möchten Sie zulassen, das durch das folgende Programm Änderungen an diesem Computer vorgenommen werden?

Step 4:

Confirm the advise.



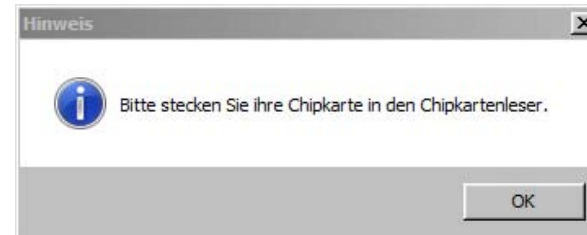
Step 5:

After the download is completed you are requested to start the installation.

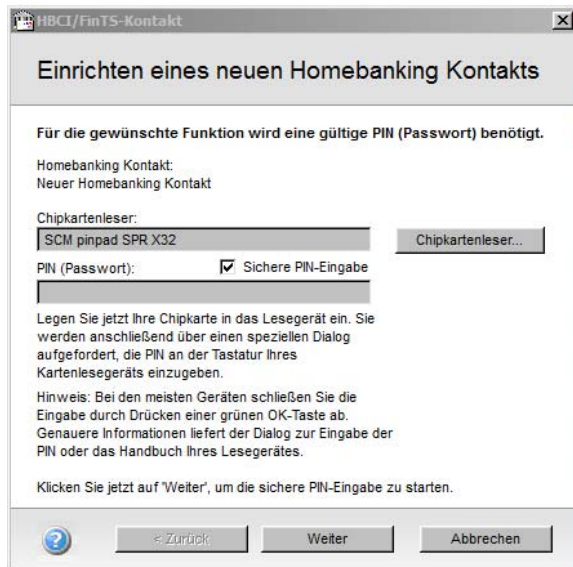
Click „Weiter“.



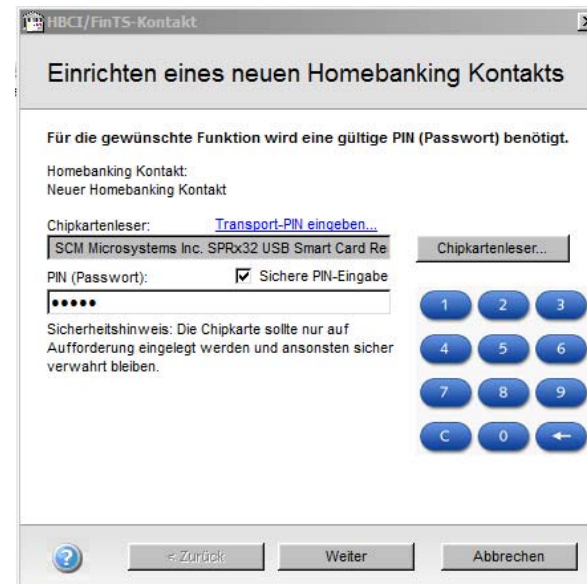
Step 6: Close the progress after completion by clicking on „Schließen“.



Step 8: Click „OK“.

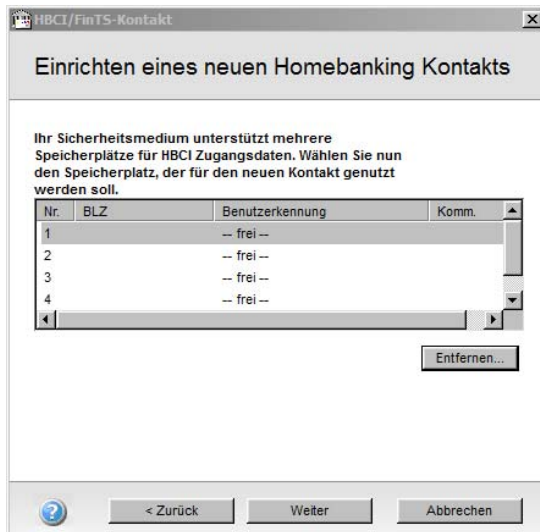


Step 7: Your card reader was recognized. Click „Weiter“ with your left mouse button.



Step 9: You are requested to enter your five digit PIN. The PIN can be entered by your keyboard or by clicking the blue numbers on your display. Then click „Weiter“.

Attention: You cannot change the five digit PIN.

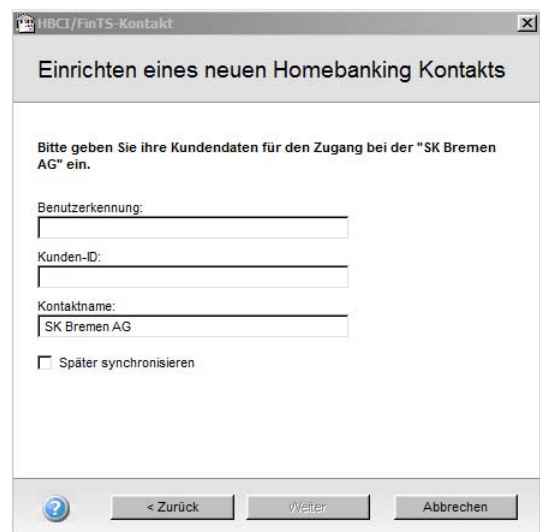


Step 10:
Close the process after completion by clicking on „Schließen“.



Step 12:
The credential settings are now synchronized with the computer of Sparkasse.

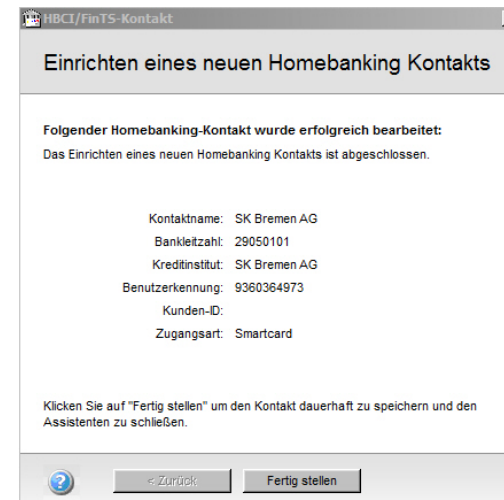
After successfully synchronizing click „Weiter“.



Step 11:
Enter your 10 digit login name which we sent with your chip card.

The field „Kunden-ID“ is intentionally left blank.

Click „Weiter“.



Step 13:
The result of initializing your chip card is finally displayed.

Your chip card is ready for use and can be used immediately.

Finish the progress and confirm „Fertig stellen“.

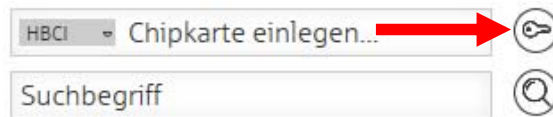


Step 14:

Start again via:

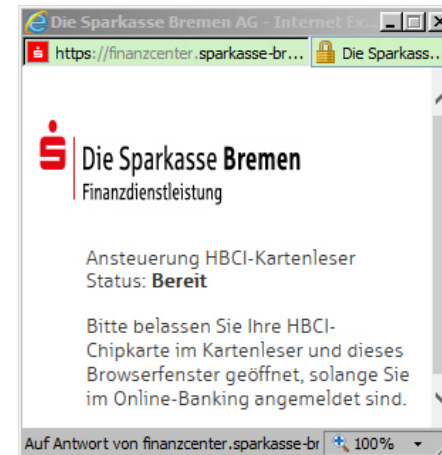
www.sparkasse-bremen.de

Change the security medium from PIN/TAN to HBCI-chip card by clicking on the tab „HBCI“ with your left mouse button.



In the next step click on
„Login“.

For a short time a window showing
„Ansteuerung HBCI-Kartenleser“
will be displayed.



Step 15:

To complete the log in enter the
five digit PIN of your chip card.

